- 3. Regarding internal control aspect, the Board of Commissioners, through the Audit Committee, has routinely monitored the effectiveness of the Company's internal control system. Based on the monitoring conducted during 2023, the Company's Internal Control System is still adequate. However, in line with the development of the Company's business, including future business challenges and risks, strengthening is needed so that it is always relevant and can prevent losses. Strengthening the internal control system also needs to continue to be carried out in subsidiaries to improve the quality of governance in an integrated manner.
- 4. In business ethics and social responsibility, the company strives to conduct its business with integrity, maintain healthy relationships with all stakeholders, and contribute to the welfare of the community and environment.
- 5. Human resource development through implementing various employee training and education programs, creating an inclusive and diverse work environment, and encouraging a work culture based on integrity and collaboration.

With the implementation of this good corporate governance, we are confident that Telkom Indonesia will continue to be a robust, sustainable, and reliable company in the eyes of our stakeholders. We thank all our team members, management, and stakeholders for their dedication and contribution to realizing these principles of good corporate governance.

Appreciation to Stakeholders and Closing Remarks

On behalf of the Board of Commissioners, I am expressing my sincere gratitude to all Directors, management, and employees of the Company for their dedication, hard work, and collaborative spirit in realizing the Company's purpose, vision, and mission. We are confident that with a collaborative, innovative, and sustainable spirit, Telkom Indonesia will continue to be a leader in the telecommunications industry and play an essential role in building an inclusive and sustainable digital ecosystem.

We also appreciate the trust of our customers and shareholders and the contributions of the Government, business partners, and all other stakeholders who have actively supported us on our journey throughout 2023.

Jakarta, March 31, 2024

On Behalf of the Board of Commissioners

MW CG

Bambang Permadi Seemantri Brodjonegoro President Commissioner/Independent Commissioner